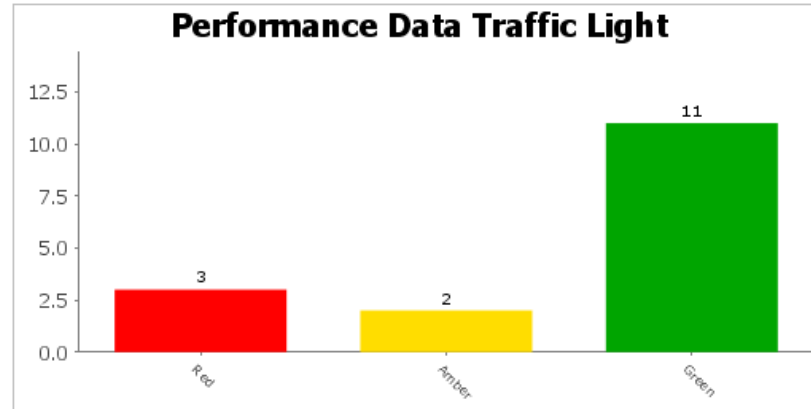

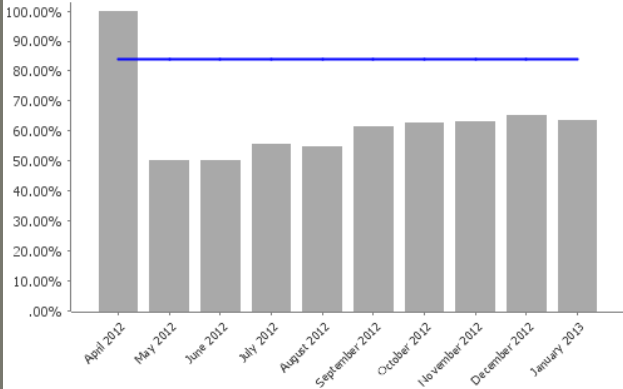




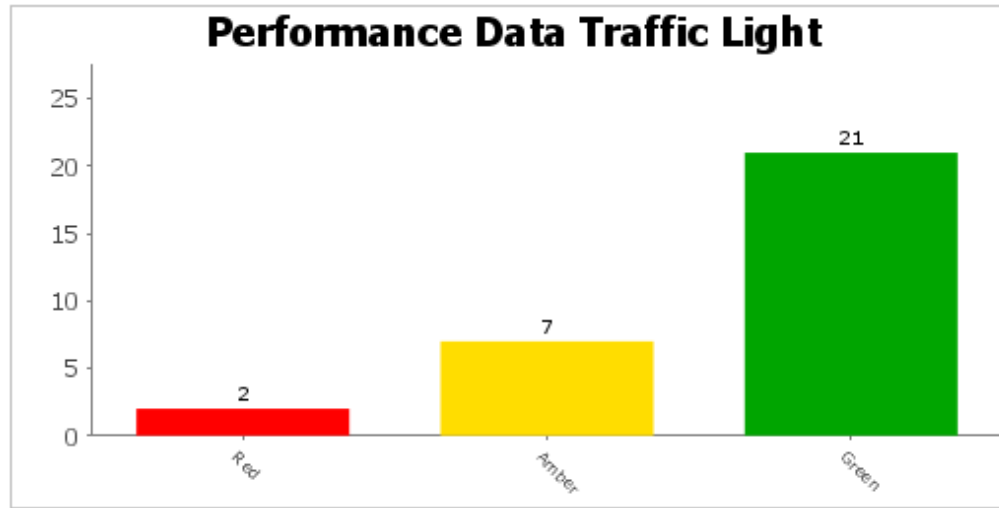
Environment Select Committee PI's





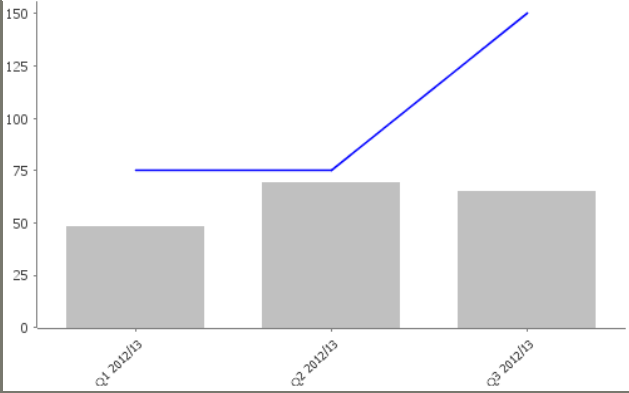
Code	Description	Year to Date Value	Year to Date Target	Good Performance	Trend Chart	Latest Note
LPI DC 007a	Processing of planning applications: Major applications in 13 weeks	63.64%	84.00%	 Aim to maximise		<p>17 of the 25 decisions on major applications this year have been made within the statutory period. With relatively few major applications those that are determined outside the statutory period have a significant impact on performance. A number of major applications received this year have raised complex issues which required additional time to negotiate and resolve issues. However in February the 3 major applications determined were within the statutory time period. For 2013/14 the way data is collected for this indicator will be reviewed to ensure current performance is more accurately reflected for monitoring purposes.</p>

Code	Description	Year to Date Value	Year to Date Target	Good Performance	Trend Chart	Latest Note																						
LPI DC 007b	Processing of planning applications: Minor applications in 8 weeks	72.27%	82.00%	<p style="text-align: center;">  Aim to maximise </p>	<table border="1"> <caption>Monthly Performance Data for LPI DC 007b</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>68.00%</td></tr> <tr><td>May 2012</td><td>72.00%</td></tr> <tr><td>June 2012</td><td>74.00%</td></tr> <tr><td>July 2012</td><td>74.00%</td></tr> <tr><td>August 2012</td><td>76.00%</td></tr> <tr><td>September 2012</td><td>74.00%</td></tr> <tr><td>October 2012</td><td>73.00%</td></tr> <tr><td>November 2012</td><td>72.00%</td></tr> <tr><td>December 2012</td><td>74.00%</td></tr> <tr><td>January 2013</td><td>72.00%</td></tr> </tbody> </table>	Month	Performance (%)	April 2012	68.00%	May 2012	72.00%	June 2012	74.00%	July 2012	74.00%	August 2012	76.00%	September 2012	74.00%	October 2012	73.00%	November 2012	72.00%	December 2012	74.00%	January 2013	72.00%	<p>The decline in performance in the last month is a result of a focus on clearing a backlog of decision and negotiations over legal agreements. In response the Council has developed an improved draft Legal Agreement which should assist officers in receiving completed Agreements more quickly and as the backlog has reduced to a manageable level officers have now been asked to focus on meeting these statutory targets to ensure improved performance in the remaining months of the year.</p>
Month	Performance (%)																											
April 2012	68.00%																											
May 2012	72.00%																											
June 2012	74.00%																											
July 2012	74.00%																											
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November 2012	72.00%																											
December 2012	74.00%																											
January 2013	72.00%																											
LPI DC 010	Percentage of all enforcement appeals dismissed	60%	75%	<p style="text-align: center;">  Aim to maximise </p>	<table border="1"> <caption>Monthly Performance Data for LPI DC 010</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>April 2012</td><td>0%</td></tr> <tr><td>May 2012</td><td>100%</td></tr> <tr><td>June 2012</td><td>68%</td></tr> <tr><td>July 2012</td><td>68%</td></tr> <tr><td>August 2012</td><td>68%</td></tr> <tr><td>September 2012</td><td>68%</td></tr> <tr><td>October 2012</td><td>75%</td></tr> <tr><td>November 2012</td><td>75%</td></tr> <tr><td>December 2012</td><td>75%</td></tr> <tr><td>January 2013</td><td>60%</td></tr> </tbody> </table>	Month	Performance (%)	April 2012	0%	May 2012	100%	June 2012	68%	July 2012	68%	August 2012	68%	September 2012	68%	October 2012	75%	November 2012	75%	December 2012	75%	January 2013	60%	<p>There continue to be very low numbers of enforcement appeals and therefore any appeals that are allowed or withdrawn have a disproportionate effect on the overall percentage.</p> <p>The most recent appeal in this category has been dismissed so it is anticipated that this will improve the figures for the final quarter of the year.</p>
Month	Performance (%)																											
April 2012	0%																											
May 2012	100%																											
June 2012	68%																											
July 2012	68%																											
August 2012	68%																											
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October 2012	75%																											
November 2012	75%																											
December 2012	75%																											
January 2013	60%																											

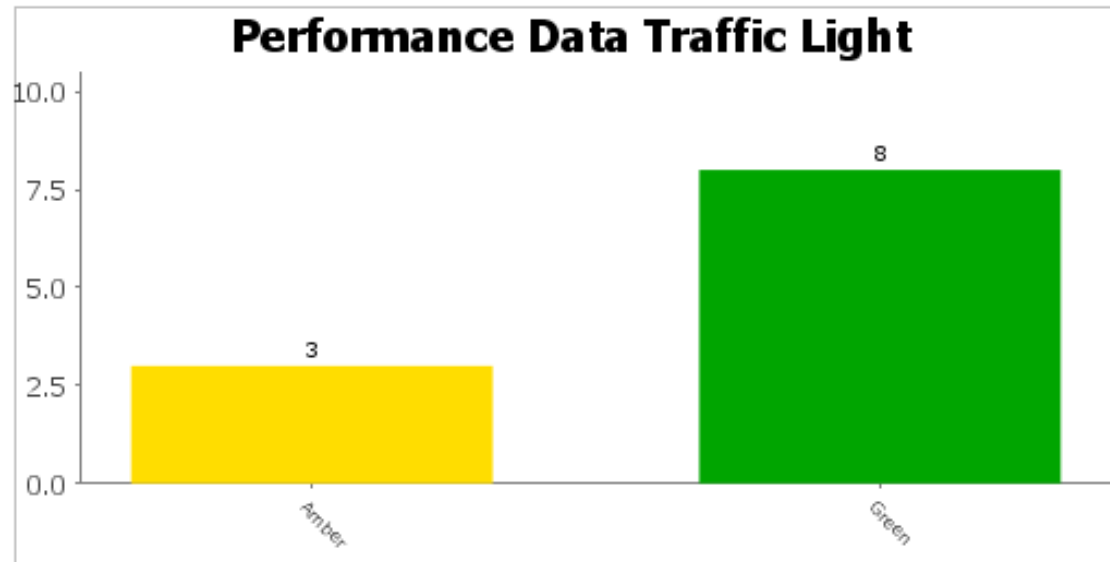
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Code	Description	Year to Date Value	Year to Date Target	Good Performance	Trend Chart	Latest Note
LPI HB 006	Average number of days to process change of events	21.22	18	 Aim to minimise		<p>Significant progress has been made in addressing the time taken to process new benefit claims, with performance now at the target level of 30 days.</p> <p>Although performance is continuing to improve in the processing of change events, reducing to 19 days in December, average performance for the year remains over target. Workloads continue to be high but the actions being taken to prioritise work has improved turnaround times and it is anticipated that this will result in continued improvement in the coming months.</p>

Code	Description	Year to Date Value	Year to Date Target	Good Performance	Trend Chart	Latest Note								
LPI PH 001	Number of Home Improvement Agency projects completed	182	300	<p style="text-align: center;">  Aim to maximise </p>	 <table border="1" style="display: none;"> <caption>Quarterly Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2012/13</td> <td>50</td> </tr> <tr> <td>Q2 2012/13</td> <td>70</td> </tr> <tr> <td>Q3 2012/13</td> <td>65</td> </tr> </tbody> </table>	Quarter	Value	Q1 2012/13	50	Q2 2012/13	70	Q3 2012/13	65	<p>The Home Improvement Agency is provided as part of a Kent wide contract which was re-tendered this year and awarded to Family Mosaics. There have been issues with underperformance of the HIA which as a Council and with partners we are seeking to address to ensure improvement going forward.</p>
Quarter	Value													
Q1 2012/13	50													
Q2 2012/13	70													
Q3 2012/13	65													

Social Affairs Select Committee PI's



No red performance indicators to report